



Two-Factor Authentication for LifeWave Customers

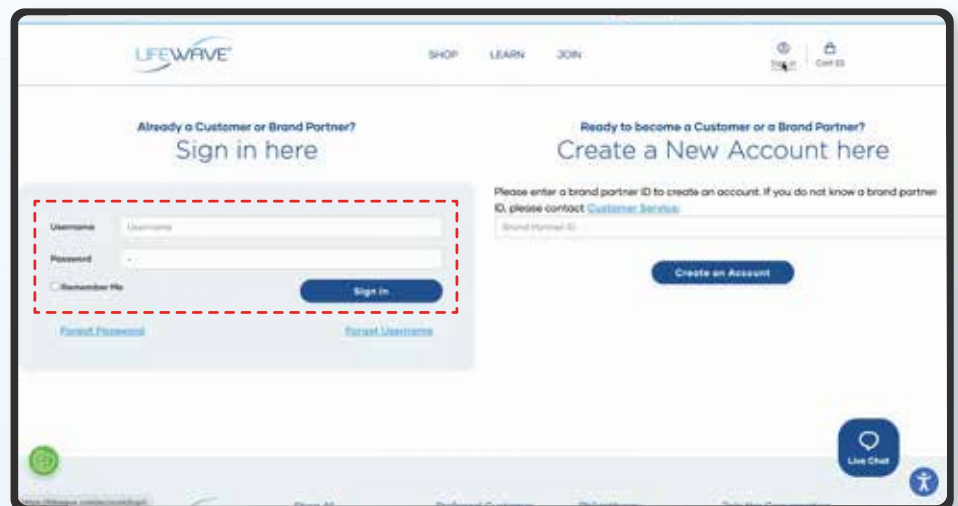
Thank you for your loyalty as a LifeWave customer!

With your experience as our top priority, we are implementing a two-factor authentication step to the back-office login process. Adding this simple step creates an extra layer of security for your personal information.

Let's Get Started

Step 1

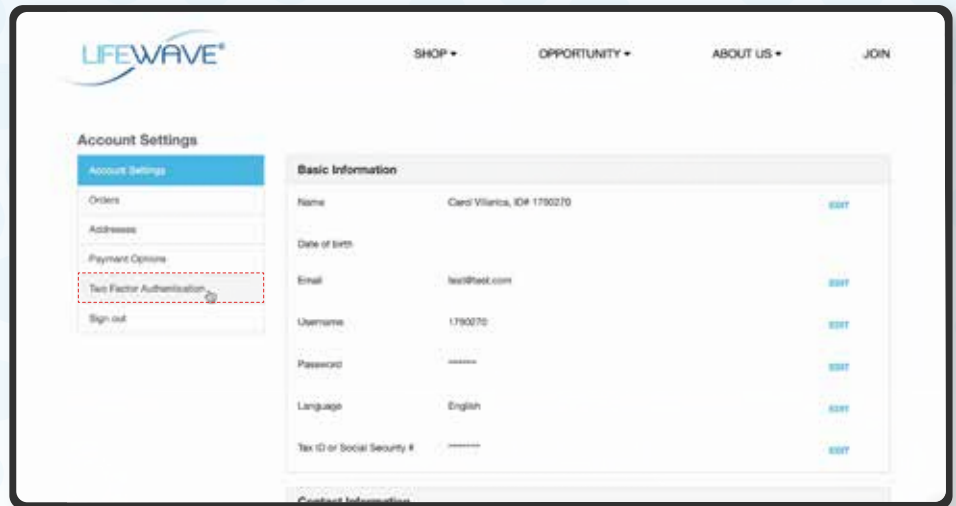
First, simply login to your back office using your username and password.



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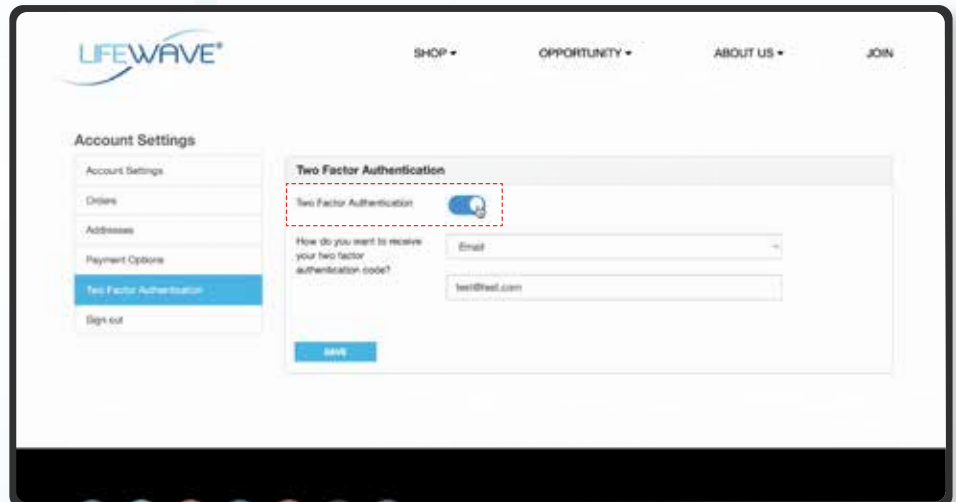
Step 2

Once you are logged in, locate your “Account Settings” menu, and select “Two-Factor Authentication.”



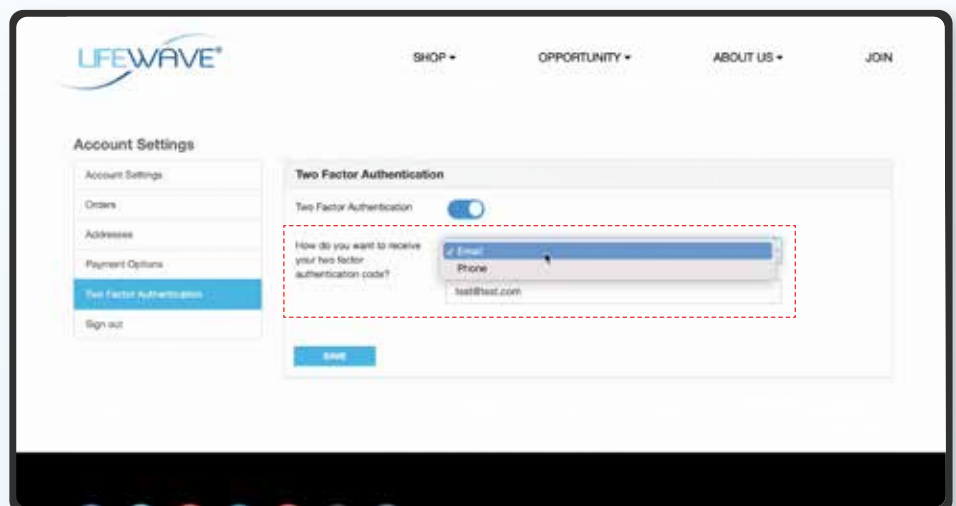
Step 3

After clicking on “Two-Factor Authentication,” you will see a toggle button. click the toggle to enable two-factor authentication.



Step 4

Once enabled, your email and phone number will automatically populate the available fields. If you would like to change the email where you will receive your two-factor authentication code, you may edit that information here.

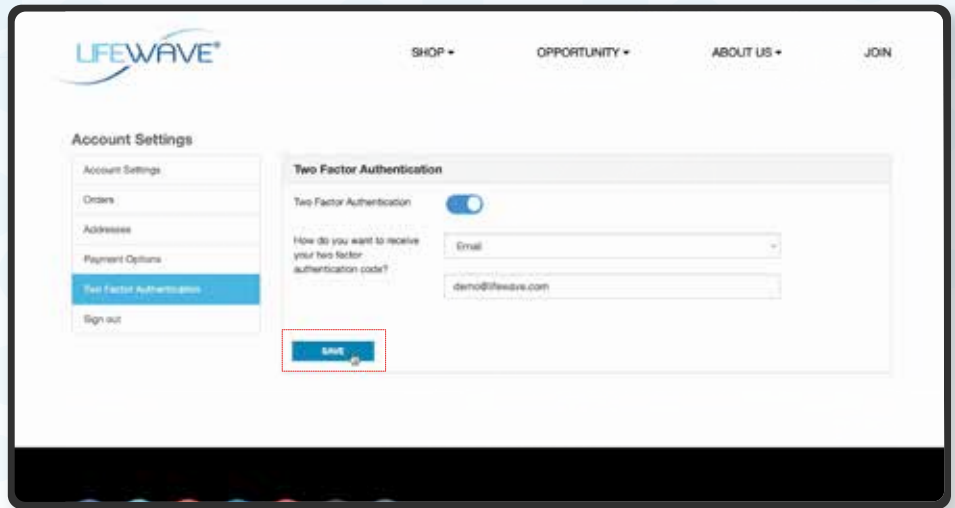


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Step 5

When your preferred information is complete, click “Save.” You will see a green text box letting you know that step has been completed successfully.

Then, click “Sign Out.”

A screenshot of the LifeWave website's account settings page. The page has a navigation bar at the top with the LifeWave logo and links for SHOP, OPPORTUNITY, ABOUT US, and JOIN. On the left, there is a sidebar menu with options: Account Settings, Orders, Address, Payment Options, Two Factor Authentication (highlighted in blue), and Sign out. The main content area is titled "Two Factor Authentication" and features a toggle switch that is turned on. Below the toggle, there is a question: "How do you want to receive your two factor authentication code?" with a dropdown menu set to "Email" and a text input field containing "demo@lifewave.com". A red box highlights a "Save" button at the bottom of the form.

Two-Factor Authentication

The next time you login, you will be asked to enter an “Authentication Code.”

This four-digit code will be sent to the email address you provided earlier in the set-up process.

Your code will be sent to you by email. In your inbox, look for an email from mail@lifewave.com with subject line: LifeWave Authentication Code.

Simply enter the four-digit code into the two-factor authentication field provided before finalizing log in to your LifeWave back office.

That’s it! You’ve successfully logged in using two-factor authentication.